

***Vision***

We want the City of Colwood to be the most liveable and safe city on Vancouver Island.

***Mission Statement***

Colwood is an exceptional community because of its natural contour beauty, its striking oceanfront, its pioneer heritage and its creative changing enhancements.

As employees of the City of Colwood, we have been entrusted to be the stewards of the quality of life cherished by those who work, live and play in the area.

In support of that trust, we commit to provide terrific service that respects the uniqueness and diversity of the community.

As an organization we embrace opportunities to improve our services and the quality and effectiveness of our relationships with the community and our teams. The following Organizational Values inspire and guide our efforts:

***Accountable***

We maintain the public trust by spending taxpayers' money wisely through working smart.

***Collaborative***

We work together and support one another as team members across departmental boundaries.

***Committed***

We provide unbeatable customer service and we care and we know it makes a difference.

***Creative***

We embrace freedom to imagine and courage to act and find innovation.

***Green***

We consider the impact on the environment in everything we do.

***Inclusive***

We appreciate and accept the added value that open-mindedness and diversity bring to our team.

***Integrity***

We do the right thing, not the easy thing. We honour the public trust by conducting ourselves with integrity and doing what it takes to get the job done right.

***Proud***

We are proud of who we are who we serve

***Spirited***

We do our best in each moment, have fun doing it and celebrate a job well done.

**Policy VIS 001 Adopted by Council: 2009-11-23**